Roy Baroff, MA, JD, COOP (Certified Organizational Ombuds Practitioner)

Partial Summary of Conflict Engagement / Resolution Experience

NC State University Faculty & Staff Ombuds - Certified Organizational Ombuds Practitioner® / N.C. Dispute Resolution Commission Certified Superior Court, Family Financial and Clerk of Court Mediator / Member National Academy of Distinguished Neutrals and North Carolina Academy of Superior Court Mediators / past arbitrator for American Arbitration Association and Financial Industry Regulatory Authority / Adjunct professor Elon University School of Law / UNC CH School of Government / UNC Greensboro / UNC CH School of Law

Conflict engagement / resolution trainings attended (partial list):

2015 – 19, 21	Ombuds Conference	International Ombuds Association
2015 – 21	Ombuds topics	International Ombuds Association
2019, 20 - 21	Mediation Topics	NC Dispute Resolution Commission
2017	Crucial Conversations	NC State University
2016	Ombuds Master Class	International Ombuds Association
2015	Power of Difference	Dana Morris-Jones, UNC Chapel Hill
2013	Advanced Mediation	ABA Section of Dispute Resolution
2007	Ombuds 101	International Ombuds Association
2007	Advanced Mediation	Harvard Negotiation Insight Initiative
2006, 09	Advanced Mediation	Mediation, Inc.
2003, 09	Advanced Mediation	Carolina Dispute Settlement Services
2002 – 10, 12 - 17	Advanced Mediation	North Carolina Bar Association
1992 - 94	Advanced Mediation	United States Arbitration & Mediation
1992	Mediation Certification	American Arbitration Association
1989	Public Disputes	Mediation Network with Susan Carpenter
1985	Facilitation	Interaction Associates, Inc.
1982	Mediation	Dispute Settlement Center - Orange Co.

Conflict Engagement / Resolution Training & Presentations provided (partial list):

American Arbitration Association	Association for Conflict Resolution
American Bar Association	Capital Area Railhawks Soccer
Carolina Dispute Settlement Services	City of Raleigh
Community Independent School	Dispute Settlement Center
Duke Private Adjudication Center	Elon School of Law
Environmental Protection Agency	Mediation, Inc.
International Ombudsman Association	Mediation Center of Asheville
Mediation Network of North Carolina	Mt. Olive Women's Soccer Team
National Assembly State Arts Agencies	NC State University
North Carolina Bar Association	North Carolina Court of Appeals
North Carolina Central School of Law	United States Arbitration & Mediation
UNC Chapel Hill Women's Soccer Team	UNC School of Law
US Marine Corps Special Operations Forces	Wake Forest School of Law